

Application Form – Special Needs

In order to activate the form, please download then reopen



1 Applicant

First name: _____ Last name: _____ Tel.: _____

E-mail: _____ Booking number: _____

Tour operator / Travel agency: _____

2 Disabled passenger

Title: _____ First name: _____ Last name: _____ Date of Birth: _____

3 Companion

Title: _____ First name: _____ Last name: _____ Date of Birth: _____

4 Flight Details

Outbound Date: _____ Flight No.: _____ from: _____ to: _____

Inbound Date: _____ Flight No.: _____ from: _____ to: _____

5 Special Need

ASR: Seat reservation ^{5.1}

MAAS: Assistance generally

Disability ID number & classification: _____ Companion is included in WCHR / WCHS / WCHC services.

Disability level of passenger ^{5.2}

Reduced mobility

BLND: Visually impaired

DEAF / MUTE: Hearing-speech impaired

DPNA: Mentally disabled

DEAF: Hearing impaired

Other: _____

Wheelchair assistance

WCHR: Reduced mobility

Passengers who can ascend and descend steps and move in the aircraft cabin but who require a wheelchair for distance to / from the aircraft

WCHS: Severely reduced mobility

Passengers who cannot ascend and descend steps, where a wheelchair is required to / from the aircraft and the passenger must be carried up / down the steps but is able to make their own way to / from cabin seat

WCHC: Completely immobile

Passengers who are completely immobile and require a wheelchair to / from the aircraft and must be carried up / down the steps and to / from their cabin seat.

Wheelchair of passenger ^{5.3} Please provide the dimensions and weight of other mobility aids under remarks below. WCBW are not permitted.

WCMP: Wheelchair manual power

WCBD: Wheelchair battery-powered ^{5.4}

Collapsible

Dimensions in cm: Depth: _____ Width: _____ Height: _____ **Weight:** _____ kg

Medical XBAG (Excess baggage)

Baggage type: _____

Contents: _____

Dimensions in cm: Depth: _____ Width: _____ Height: _____ **Weight:** _____ kg

Service dogs ^{5.5} carried free of charge (in the cabin or in the hold)

Trained guide dogs

Emotional support animals: Psychiatrist's report required (Dogs must be muzzled)

Search and rescue dogs: In the hold only

Medical support dogs: Medical professional's report required

6 Remarks

Click the "Send" button to return the completed form.

Send

5.1 Seat reservations are free of charge for holders of a disabled pass and 1 companion.

For safety reasons, the following seats cannot be given to passengers who are severely disabled, seriously ill or have reduced mobility. Mother-child row (1st row)/Emergency exit /Aisle seat (reduced mobility).

5.2 Please provide any information related to the impairment in the remarks section.

5.3 If local regulations allow, and the wheelchair provided at the airport is not suitable, the passenger may use his / her own mobility aid. Staff will load the wheelchair into the hold at the aircraft and return it to the passenger at de-boarding.

5.4 Only non-spillable dry cell batteries allowed. The battery must be disconnected and battery terminals insulated.

5.5 Companion dogs are not regarded as assistance dogs.